

## Frequently Asked Questions

- What is eLOMA?

**e**lectronic **L**etter **O**f **M**ap **A**men~~de~~ment is a web-based tool within FEMA's Mapping Information Platform ([MIP](#)) that provides a system to submit certain Letter of Map Amendment ([LOMA](#)) requests. Through the use of eLOMA, a determination can be received in about the time that it takes to enter the required information online. As with a traditional hardcopy LOMA application, an eLOMA application must contain the required technical information and other documentation to be accepted.

- Who can apply for an eLOMA determination?

Licensed Professionals (LPs) and Certified Professionals (CPs) are permitted to submit eLOMA applications. LPs are licensed land surveyors or professional engineers. CPs are nationally accredited Certified Floodplain Managers (CFMs) that are employed by National Flood Determination Association (NFDA) member companies and have received training to utilize the eLOMA tool. LPs and CPs must register with FEMA in order to use the eLOMA tool.

- How do I become a Certified Professional (CP)?

To become a CP, an applicant must be a CFM and must be employed by an NFDA member company in good standing that is participating in the eLOMA program. The applicant will need to review certain reference and training materials, successfully pass an online assessment, and complete the registration information. Once registered and approved, the CP will be provided login information to access the eLOMA tool on the MIP.

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- What does the CP training include?

The training includes the technical aspects of FIS (Flood Insurance Study) flood profile interpretation as well as guidance on reviewing applicable documents necessary for an eLOMA application.

- What type of requests can be processed using eLOMA?

eLOMA is only appropriate for certain structures and properties, located in flood zones AE, A1-A30, AH, AO, and A on the Flood Insurance Rate Map (FIRM), provided that no fill has been placed to raise the elevations of the subject structure or property. Flood zones VE, V1-V30, V, and D are not eligible at this time. There are additional restrictions as determined by FEMA, and a checklist completed during the submission of an eLOMA application will determine an application's eligibility.

If you have any additional questions, feel free to contact [eLOMAhelp@nfda flood.com](mailto:eLOMAhelp@nfda flood.com)